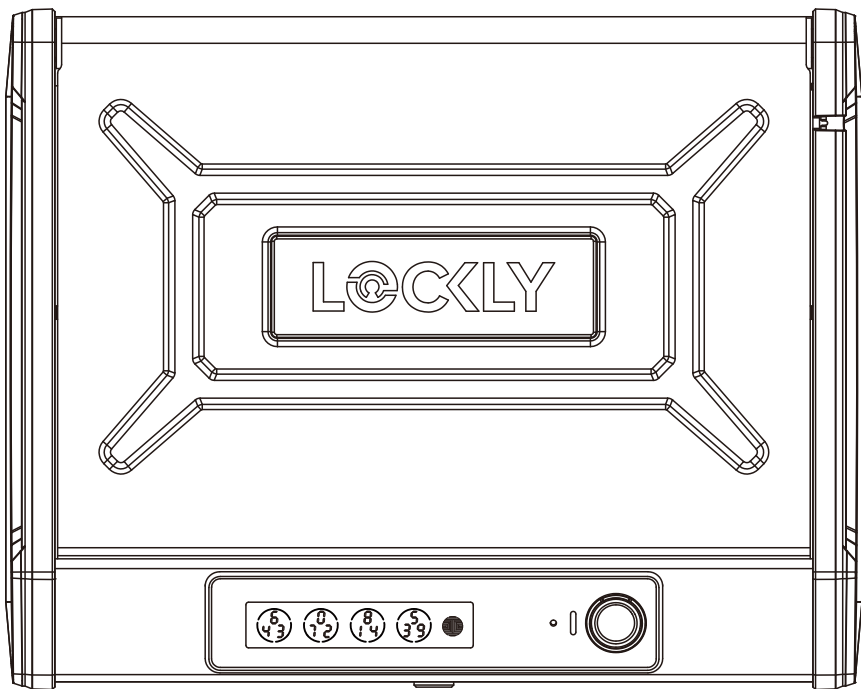


ERP机型：PL45E1UQ-US-SMT00010A-V1 ERP P/N：
描述: 说明书:PL45E1UQ/PGV528,SMT000,REV.A(UMPGV528W20220808),196×196MM,
封面&底面:128g双粉纸双面过哑油,单黑印刷,内页80g书纸,双面印单黑,22页44面装订本,
RoHS2.0,REACH,Prop65,POPs,PAHs



Designed : Walter Date : 2022-08-08

LOCKLY SMART SAFE



USER MANUAL

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For additional support, visit <http://Lockly.com/help>
or email help@Lockly.com



1.1 Product Features

Patented Hack-Proof PIN Genie Keypad

Digits are randomly displayed on the key pad ensuring access codes to be undetectable to intruders after repeated use. Numbers are randomly distributed across 4 buttons, with 3 numbers in each button. Users can press any button showing their number. Location of the numbers are always different every time someone uses the keypad, making it hard for prying eyes to guess the correct code.

Multiple Access Codes & Monitoring

Store up to 100 Access Codes for family, friends and guests, as well as monitor entry and exit records.

Advanced 3D Fingerprint Recognition

Biometric Fingerprint Recognition protocol allows up to 99 registered fingerprints to be used and accepts only actual fingerprints - preventing lifted prints from being used.

Live Monitoring

Through your smartphone, monitor Smart Safe access from anywhere in the world and securely control who comes and goes.

Offline Access Code™ (OAC)

The offline access code can allow owners to issue access codes, set the allowed access duration, all without Lockly ever connecting to the internet, so in case of power outage, you can still magically and remotely issue Access Codes without any connection to the web.

Backup Keys and TYPE-C Socket

Lockly Smart Safe can be opened with physical backup keys. There is also TYPE-C connection socket for emergency power backup to access the keypad in case your Safe runs out of battery.

Hydraulic Easy-Lift Unlocking

Unlocks Safe quietly and syncs with LED lights which allows users to unlock, grab valuables with a single hand.

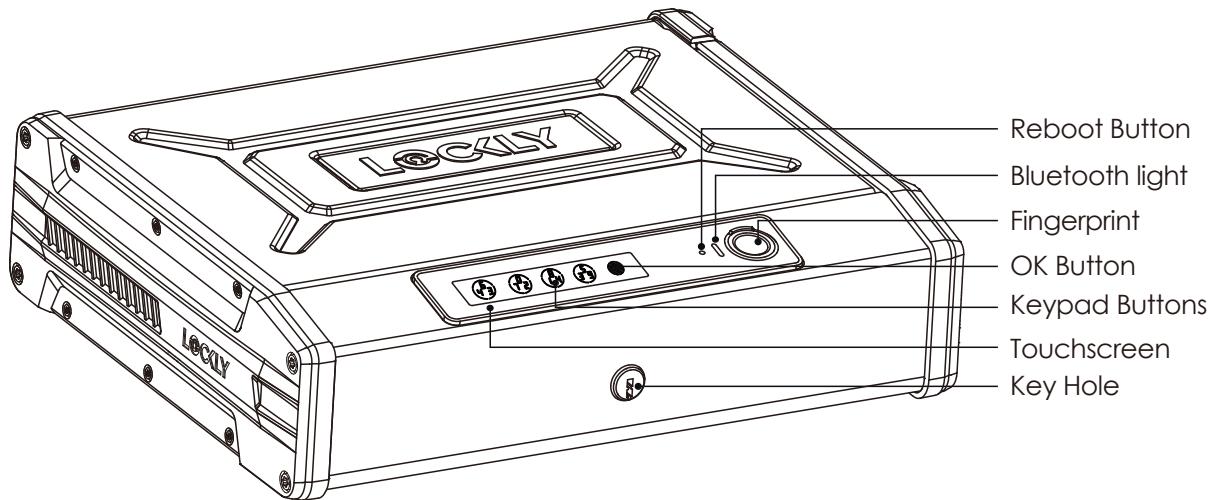
Tamper-proof / Premium Build

Made of 2.5mm alloy steel with corrosion resistant coating, magnet resistant, laser-cut 3D keyway and fireproof interior inlays. With included safety metal wires and screws to prevent the Smart Safe from being moved or stolen.

Air Transfer compatible

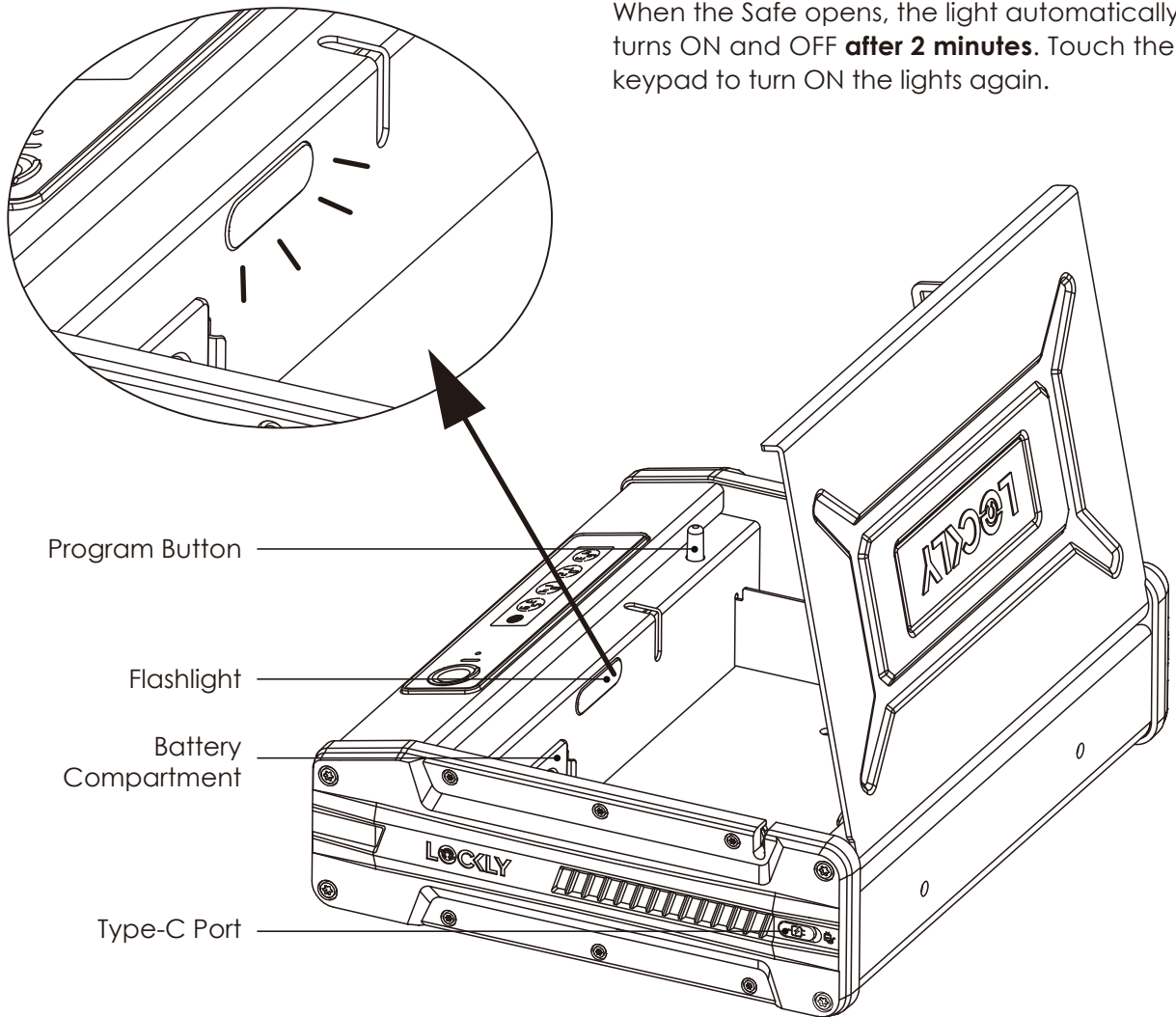
Quickly transfer fingerprint and trusted user profiles from your Lockly smart locks to you Smart Safe.

2.1 Product Overview - Exterior



2.2 Product Overview - Interior

When the Safe opens, the light automatically turns ON and OFF **after 2 minutes**. Touch the keypad to turn ON the lights again.



2.3 Understanding Your Smart Safe

Understanding some key functions of operating your Smart Safe is important. The following guides will walk you through setting the Safe, adding **Access Codes**, deleting **Access Codes**, adding and deleting **fingerprints**, and how to configure your **OAC (Offline Access Code™)**.

For any questions you can always visit <https://Lockly.com/help> for assistance.

Don't forget that Lockly works best with our iOS and Android™ app. Please download the app by visiting the link below.



Scan or visit Lockly.com/app

2.4 Rebooting Your Smart Safe

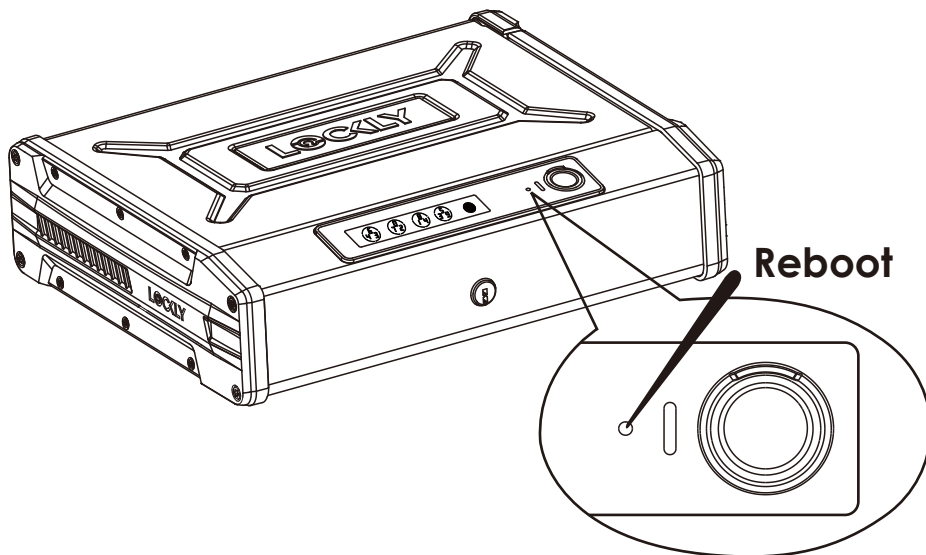


NOTICE

Reboot Lockly in case of dead battery or malfunction. No settings will be changed and all Access Codes will still be stored within Lockly.

Press and release the reboot button when you want to reboot the Safe. Your Lockly will beep once after reboot. Only reboot when necessary.


You will need something small such as a paperclip, to press the reboot button located on the exterior of the safe, left of the fingerprint reader. Insert the paperclip and press down firmly and let go. Your screen should restart and the safe should reboot automatically.

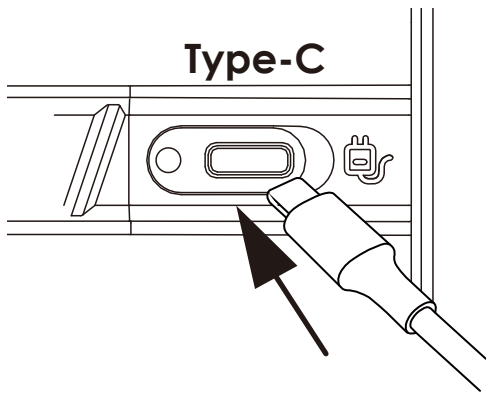


2.5 Low Battery

When the battery is in seriously low condition, Lockly will make continuous beeping sounds in addition to the flashing low battery icon on the touch screen. You should replace batteries **immediately** to avoid your Smart Safe from **shutting down**.

When your Safe low-battery warning alert finally dies, you will have 3 chances to unlock your Safe either by a password, APP or fingerprint. If the unlock was successful, the low-battery warning alert will be on for 1 minute. After which, the Safe will go to dead-battery mode and will auto lock in 5 seconds and the screen will display a low-battery icon.

Condition	Indicator	Solution
Low Battery	Battery Icon on the display keypad will light up to indicate low battery. 	Replace batteries immediately to avoid battery failure. Lockly can still operate up to 300 cycles in low battery condition.
Dead Battery	When there is no display and sounds; and screen is non-functional.	Replace batteries immediately. Supplied physical backup keys can be used to unlock the safe. Alternatively, use TYPE-C as shown below to temporarily activate the safe.



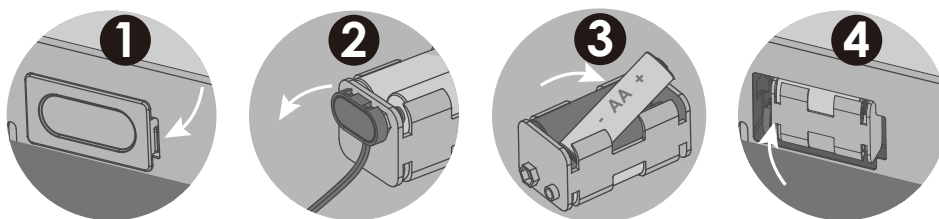
Your Lockly has a **TYPE C USB port** located at the right exterior of the Smart Safe. Use a power bank or DC 5V USB to temporarily power up your Safe. Once the screen lights up, enter your **Access Code** or scan a registered fingerprint to unlock Safe. Once unlocked, batteries should be replaced immediately.

2.6 Changing The Battery

Under normal use, the Lockly battery will last up to a year. Please check battery levels **regularly** and change your batteries when the low battery notification is issued. For best practice, always use **new batteries** by a major brand.

Open the battery compartment cover and insert **four (4)** new **AA alkaline** batteries as shown. Be sure to unscrew the screw located on the top of the cover first by unscrewing counterclockwise before sliding the cover up.

- ❶ Press the snap to remove the battery cover.
- ❷ Carefully take out the battery holder and disconnect from the terminal. Make sure you DO NOT PULL the connection cable.
- ❸ Remove and/or install new 4 x AA batteries according to +/- direction.
- ❹ Connect the battery holder to the terminal cable and return inside the battery box. Return the battery cover.



- Make sure the batteries are oriented correctly by matching the orientation displayed.
- Replacing the batteries do not reset stored **Access Codes**.
- To see a list of recommended brands, please visit <http://Lockly.com/battery>



NOTICE

Whenever batteries are replaced, reconnecting Smart Safe to your smartphone app is required.

If you have not yet downloaded the app, visit: Lockly.com/app

3.1 Configuring Access



NOTICE

We recommend pairing the Safe to your smart phone to manage your access codes. Section 3.1 - 3.9 refers to locks not paired with a smart phone. Once paired with a smart phone, the Program button will be disabled.



OK Button

How to Use the Keypad

There are a total of **five (5) buttons** on the keypad as shown in the example image above. The numbers in each button may differ from what is shown on your device than what is displayed here.

To enter your required digit, just simply press the circle where your number is shown. You do not need to press the actual number as anywhere within the circle will suffice.

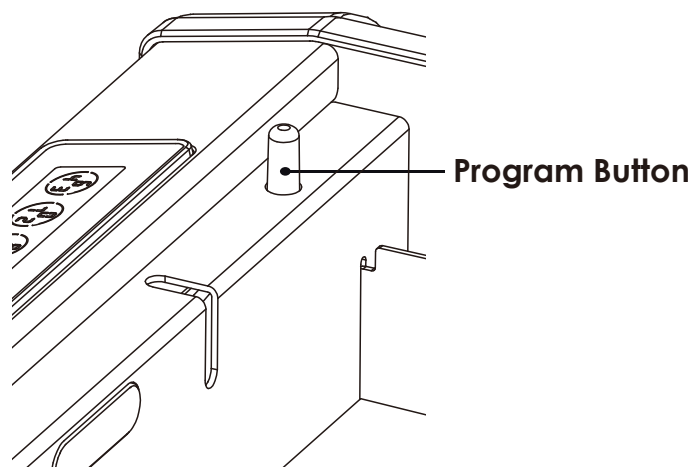
The last button on the right is the **OK button**. You will be pressing this button when you are done entering your **Access Code**.



NOTICE The Default Access Code is **1 2 3 4 5 6**

Your new Lockly **Access Code** can be any combination of **6 to 8 digits**. Once a new Access Code is entered, the **Default Access Code** of **123456** would be deleted. A maximum of 100 sets of Access Codes can be stored for use at any given time. To add more than 100 sets of Access Codes, you must delete an existing Access Code before adding a new code.

3.2 Entering Programming Mode



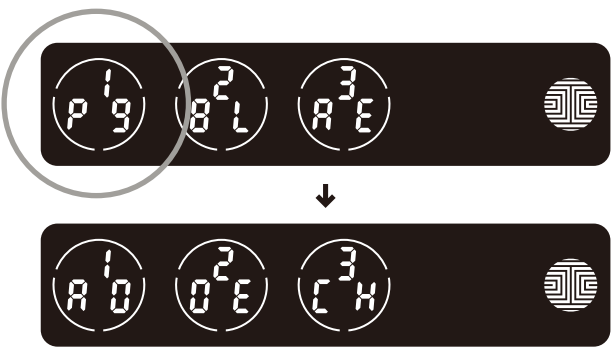
To enter **Programming Mode**, open the Smart Safe. The **programming** button is located on the rear left interior.

Quickly press the **Program Button** twice to enter programming mode.

Note: Once the smartphone is connected, 1 PG Programming mode will be disabled, Configure all settings via synced smart phone. Access Codes previously added by 1 PG Programming mode will be cleared.

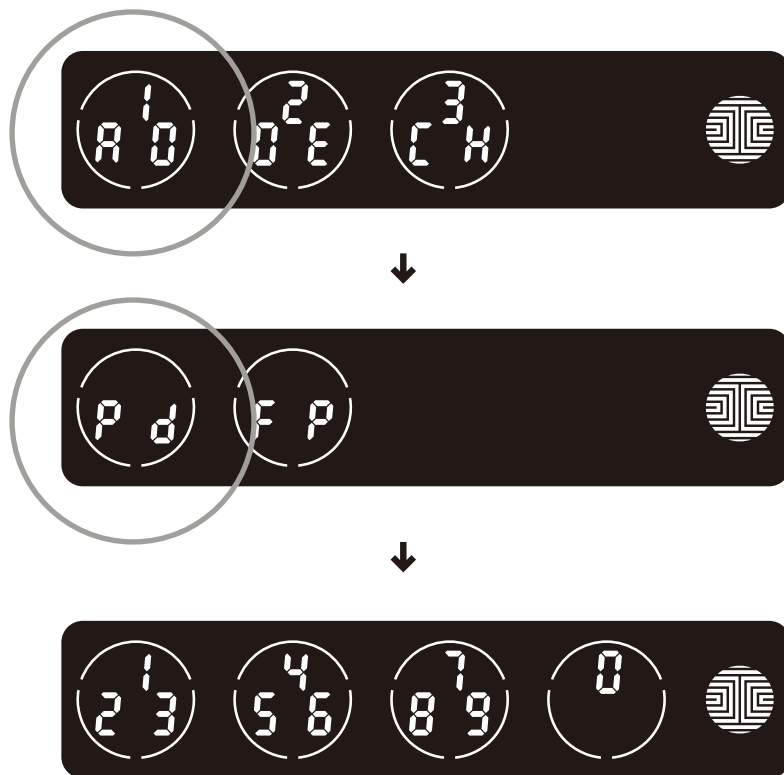
To end **Programming Mode**, press the Program button anytime. **Programming Mode** will automatically exit if the keypad is inactive for more than thirty (30) seconds.

Number			Mode
1	PG	AD	Add Access Code and Fingerprint
		DE	Delete Access Code and Fingerprint
		CH	Check Access Code
2	BL		Bluetooth Pairing Profile
3	RE		Restore Factory Settings



After entering **Programming Mode**, you should see the screen as displayed to the right on your Lockly keypad. Follow the following steps to add, delete, or check your **Access Codes**.

3.3 Adding an Access Code



While in **Programming Mode**, select **"1AD"** to add an **Access Code**. If you are not in **Programming Mode**, please see **Section 3.2** to enter **Programming Mode**.

After pressing **"1AD"** press **"Pd"** to add an **Access Code**.

Enter your new **6 - 8 digit Access Code** and press  when you are finished. You will then re-enter the code to confirm your new **Access Code**.

Remember, just touch the digit you need within the circle around each 3 numbers. There is no need to touch the exact location of the number. For example, based on the example image to the left, if you need **"1"**, you can touch the **first button** on the left. For **"6"**, you would touch the **second button** from the left.

3.3 Adding an Access Code (Continued)



If you have successfully entered your new **Access Code** twice, you will see the new code displayed here. In this example, we chose **123456**. Press **5** to Confirm or **7** to cancel.

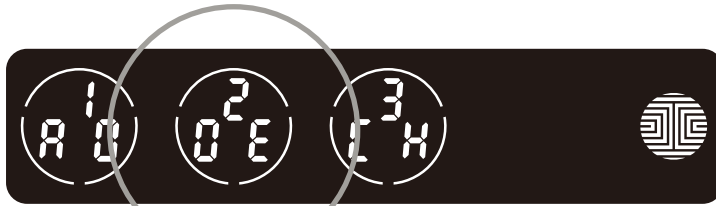
To exit or cancel, you can always press **7** or 



OK Button

If the two (2) **Access Codes** you entered does not match, an error message will appear on the screen. Press **OK** to return to the **Programming Screen** and try again.

3.4 Deleting an Access Code



While in **Programming Mode**, select **"2DE"** to delete an **Access Code**. If you are not in **Programming Mode**, please see **Section 3.2** to enter **Programming Mode**.

After pressing **"2DE"** press **"Pd"** to delete an **Access Code**.



Example Only



OK Button

Active **Access Codes** will then be displayed on the screen in sequence from **left to right**. As shown on the above example, the **Access Code** displayed is **1 2 3 4 5 6**.

Scan through different **Access Codes** shown by touching **any number** on the screen. If you find the **Access Code** you want to **delete**, simply **hold** the **OK** button for **2 seconds**. (**Continue on next page**)

3.4 Deleting an Access Code (Continued)



Once you have selected the **Access Code** you want to delete, Lockly will ask you to confirm deletion by showing you the **Access Code** you are deleting, in this example, **1 2 3 4 5 6**. Press **4** to **delete**, or **7** to **cancel**.



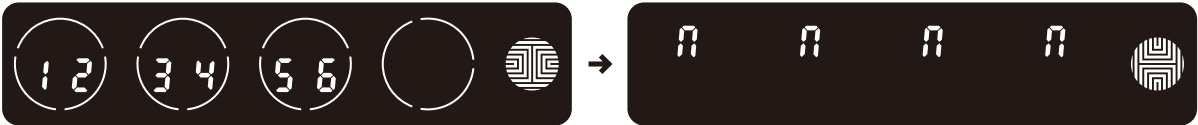
NOTICE

There are two incidents where your **Access Code cannot be deleted**. (1) There are no **Access Codes** set. (2) The factory default **Access Code** cannot be deleted.



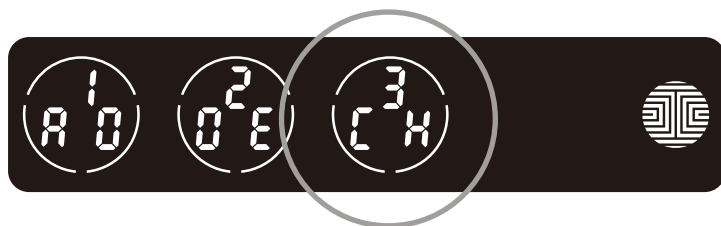
No Access Codes Set

There is only one (1) **Access Code** saved in the Safe. At least one code must be registered. Please add another **Access Code** before attempting to delete the existing code.



Only one Active Access Code

3.5 Checking the Access Codes



While in **Programming Mode**, select “3CH” to check registered **Access Codes**. If you are not in **Programming Mode**, please see Section 3.2 to enter **Programming Mode**.



OK Button

Active **Access Codes** will then be displayed on the screen in sequence from **left to right**. In the example shown on the left, the **Access Code** displayed is **1 2 3 4 5 6**.

Scan through the different **Access Codes** by touching **any number** on the screen. To exit **Check Access Code** screen, simply **press** the **OK** button.



If there are no **Access Codes** registered in your Smart Safe, **Check Access Code** mode will be invalid. The default **Access Code** will not be shown on the display keypad, and you will see the screen above instead.

3.6 Adding a Fingerprint

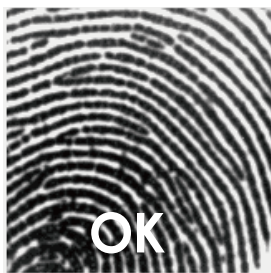
In this section, you will learn how to register a fingerprint to your new safe.

We are using an advanced biometric sensor, providing the most secure fingerprint authentication. For security reasons, Lockly will only accept fingerprint patterns that consist of cross intersection points. Patterns with no cross intersection points will not be acceptable.

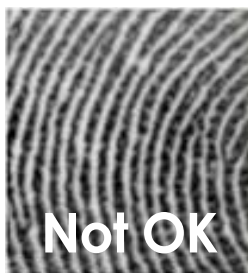
Please check your fingers before registration to make sure the finger you want to register will be acceptable by our system. Otherwise, use an alternative finger to ensure successful registration.

The following examples show which types of fingerprint patterns will be acceptable. It is highly recommended to enroll at least one finger from each hand in case the hand you are using is unavailable, such as, in instances like if you are holding items in that hand or have sustained an injury.

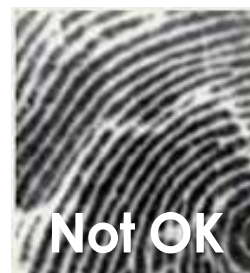
**Fingerprint Pattern with
Cross Intersection Lines**



**Concentric or Parallel Pattern
with no Cross Intersection Lines**

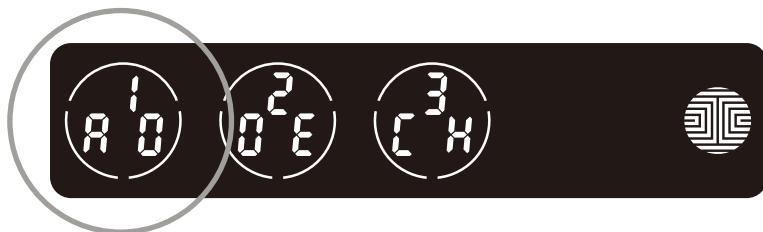


**Fingerprint with Scars or
Worn Out Ridges**

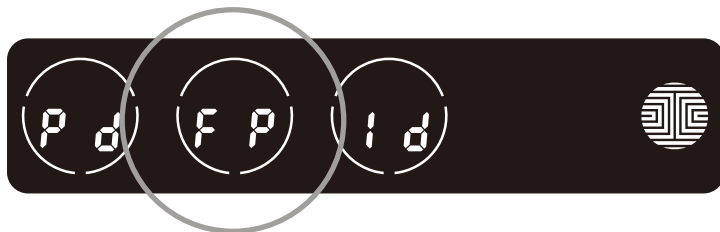


Your Lockly Smart Safe can register up to ninety-nine (99) fingerprints. Please read the following sections if you want to add or delete fingerprints. We recommend using your app to add fingerprints, however, the following section can show you how to add and remove fingerprints if you did not pair your safe with a smart phone.

3.6 Adding a Fingerprint (Continued)



While in **Programming Mode**, select “1AD” to add an **Access Code**. If you are not in **Programming Mode**, please see **Section 3.2** to enter **Programming Mode**.



After pressing “1AD” press “FP” to register a **Fingerprint**.

Upon pressing “FP”, you will enter **Fingerprint Registration Mode** and you will see a green LED ring light up on the fingerprint panel on the exterior side of Lockly Smart Safe.



Once you're in **Fingerprint Registration Mode** you will see two numbers displayed on keypad. The top number is your **Fingerprint Registration** number, in this example above, “1”. The bottom number will always start with a “6”.

You must successfully scan your fingerprint six (6) times for it to properly register. Every time you scan your fingerprint, the number on the bottom will change, starting from 6 - then 5, 4, 3, 2, 1, until the fingerprint is successfully registered.



NOTICE

For reference, please keep a record of your **fingerprint registration number** to distinguish whom it was registered to.

3.6 Adding a Fingerprint (Continued)



NOTICE

Please make sure your fingers are clean from dirt and oils before scanning your fingerprint. Make sure the sensor is also clean by taking a soft cloth and wiping the surface.

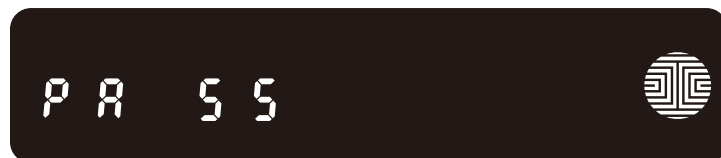
Scan your finger by lightly placing your designated finger on the sensor until you hear a beep. Lift your finger and repeat the process slowly until the digit “6” shown on the screen becomes “1”. If you have successfully scanned and registered your fingerprint, you will hear a long beep, and the Bluetooth icon will **flash green**.

PASS will show on the keypad and press **OK** to exit. If you did not successfully register your fingerprint, **FAIL** will show on the keypad. If **FAIL** is displayed, press **OK** to return to the previous screen to rescan your finger.

For instructions on scanning an optimal fingerprint, please proceed to **Section 3.7**.

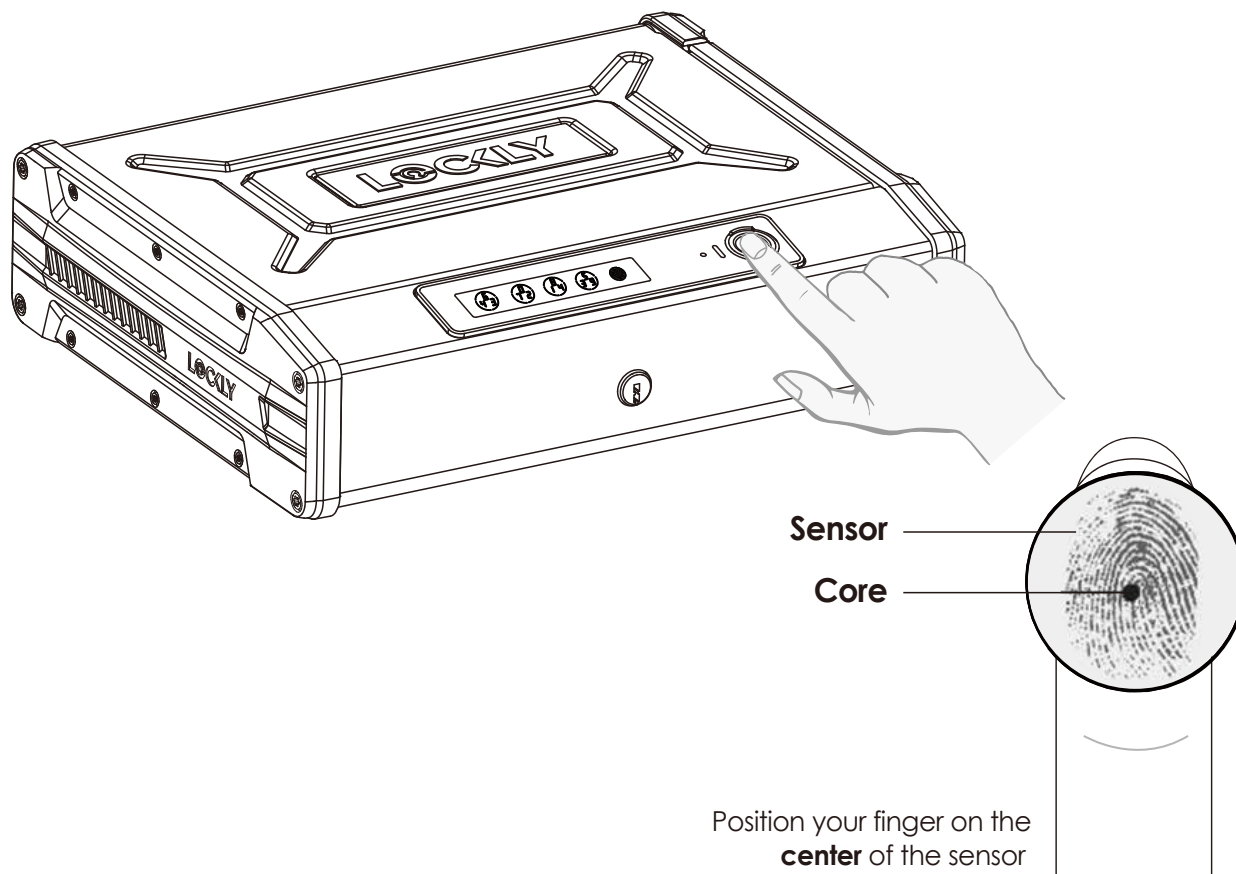


OK Button



3.7 Fingerprint Scanning Directions

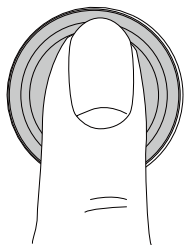
The **fingerprint sensor** equipped in your Smart Safe is loaded with powerful fingerprint algorithms to extract quality features from fingers, even in poor conditions. Placing your finger on the sensor correctly helps consistency in fingerprint recognition. The following directions and tips will guide you on how to scan an optimal fingerprint image.



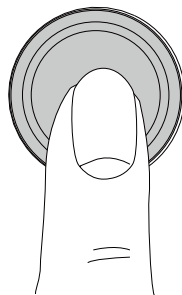
3.7 Fingerprint Scanning Directions (Continued)

Top View

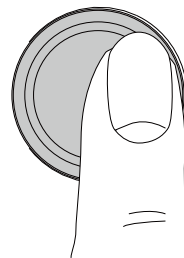
OK



X

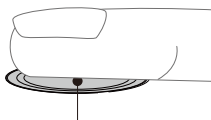


X



Side View

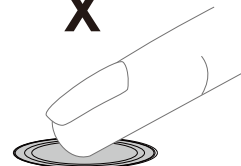
OK



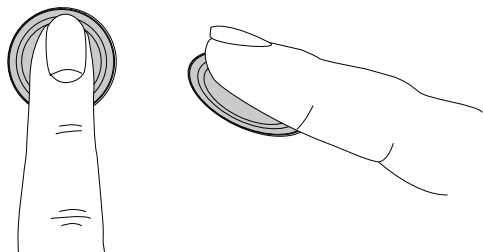
X



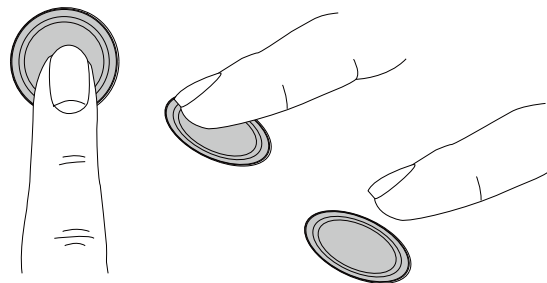
X



○ Correct



○ Incorrect



3.8 Fingerprint Scanning Tips & Troubleshoot

Tips for Fingerprint Enrollment and Recognition

- Place your finger to completely cover the sensor with maximum contact surface.
- Position the center of your finger (core) to the center of the sensor.
- Hold your finger still for more than a second until you hear a beep.
- Scan a finger that is clean and free from dirt.
- Children ages 12 and under are not recommended to use fingerprint access due to the constant changes of their fingers during growth.
- Elderly with fading fingerprints may have difficulty in recognition.
- If your finger has a cut, scar, or cracked skin due to dryness, try another finger.

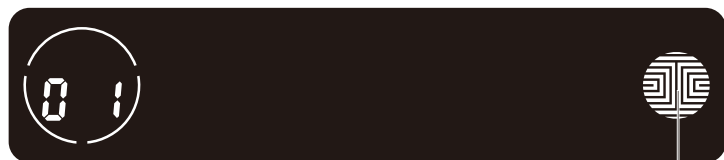
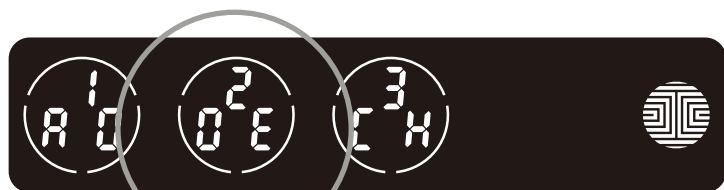
Troubleshooting Fingerprints

In case of poor fingerprint conditions

- If wet - wipe excess moisture from finger before scanning
- If dirty - wipe stains and dirt off from finger before scanning
- Make sure the sensor is clean from dirt or smudges - wipe sensor with soft cloth regularly

For more troubleshooting help, visit <http://Lockly.com/help>

3.9 Deleting Stored Fingerprints*



OK Button



Fingerprint ID Number

While in **Programming Mode**, select **"2DE"** to delete a **Fingerprint**. If you are not in **Programming Mode**, please see **Section 3.2** to enter **Programming Mode**.

After pressing **"2DE"** to delete, press **"FP"** to delete a **fingerprint**.

Your registered **fingerprint** numbers will be displayed on the screen. Tap number to rotate to the next registered **fingerprint**. When you have found the **fingerprint ID** you want to **delete**, **press** and **hold** the **OK** button for **3 seconds** to **delete**. (Example shown - "01")

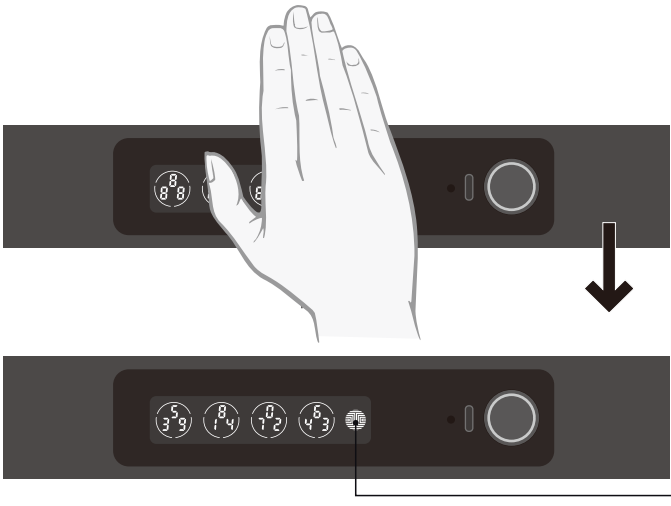
You will then see a confirmation page displaying **Y** and **N** with the **fingerprint** number you are deleting displayed on the **left**. Select **Y** to **delete** or **N** to **cancel**.

Alternatively, while on **Programming Mode**, select **2DE**, then press **FP** and place the registered **fingerprint** you want to delete on the **fingerprint** sensor. Your Smart Safe will identify the fingerprint and jump to confirmation page displaying **Y** and **N**. Select **Y** to **delete** or **N** to **cancel**.

*Only works when lock is not paired with a smart phone device. If paired to a device please delete your fingerprints from the administrative device paired to your safe.

4.1 Unlocking with Access Codes

Lockly can be unlocked using multiple ways - via your stored **Access Code**, **registered fingerprint**, smartphone with **Bluetooth**, or **physical key** supplied with your safe.



Slide your hand across the screen to activate the keypad.

Enter your **6 to 8 digit Access Code** followed by the **OK** button. Press **OK** anytime to reset if you entered the wrong digit.

If the **Access Code** entered is correct, the Safe will unlock. If the **Access Code** entered is incorrect, Lockly will beep twice.

OK Button



NOTICE

Five consecutive wrong attempts will put Lockly in “Safe Mode”. (See Section 4.7)

If you need to lock the Safe, close and press the top cover.

You may toggle between two types of keypad displays to enter your **Access Code**. The **fixed** digit version and the **PIN Genie** version (Recommended). Press and hold the **OK Button** for 3 seconds to toggle back and forth between the two keypads.

(Sample display shown only)

PIN Genie

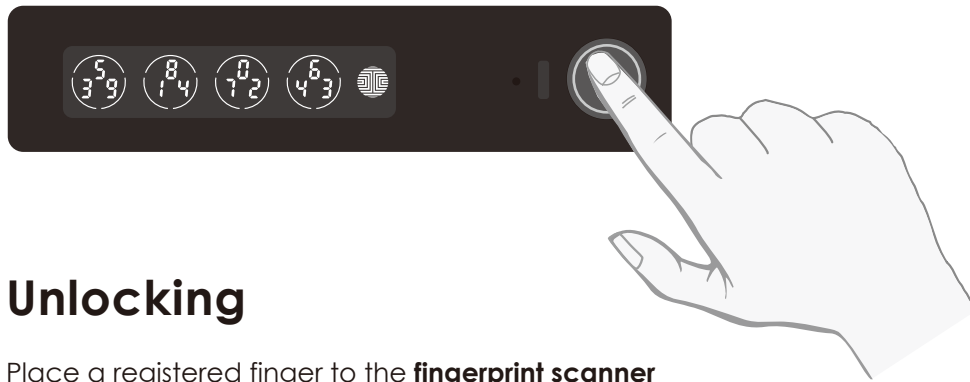


Fixed Digit



Hold OK (3 sec)

4.2 Unlocking with Fingerprint



Unlocking

Place a registered finger to the **fingerprint scanner** located on the **exterior side** of the Safe.

To register a **fingerprint**, please see **Section 3.6**.

If your fingerprint is **registered** and acknowledged, you will hear a “beep” sound, Green LED will light up on the fingerprint scanner and Smart Safe will pop and open.

If you see a **Red LED**, it means your fingerprint is not recognized. Try again or use another registered finger.

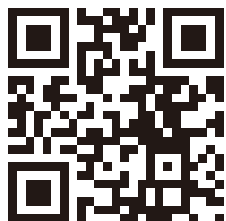
For best fingerprint scanning practices, see **Section 3.7**.

4.3 Unlocking Lockly with App

You must have the Lockly iOS or Android™ app installed in order to unlock with smartphone.

Please download the app by visiting the link below or search “Lockly” from the correct app store.

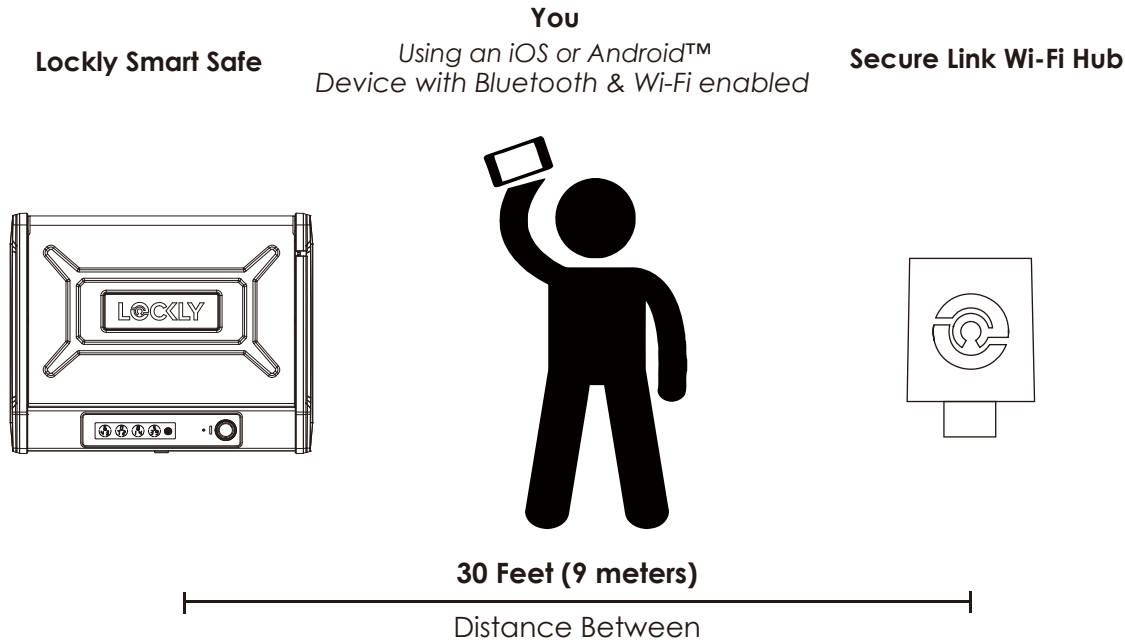
**Scan or visit
[Lockly.com/app](https://lockly.com/app)**



4.4 Setting Up the Secure Link Wi-Fi Hub

To set up your Lockly Smart Safe, choose an appropriate location for the Secure Link Wi-fi Hub for optimum performance (see below). For optimum connectivity, it is recommended that the hub be no further away from the Safe than 30 feet (9 meters).

During the setup process position yourself between the Safe and the Secure Link Wi-Fi Hub—ideally no more than 30 feet (9 meters) apart. Ensure your iOS or Android device has both Bluetooth and Wi-Fi enabled.



NOTICE

The Secure Link requires a strong wireless signal for optimal performance. Make sure the Secure Link will be installed in a location with a strong 2.4 Ghz wireless signal. Sometimes distances between Wi-Fi hub and Safe can vary due to circumstances. If you are having difficulty setting up optimal range of 30/ft or less, we're here to help. Call our customer care team: (669) 500 8835, or visit [Lockly.com/help](https://www.lockly.com/help) for suggestions and troubleshooting tips.

4.4 Setting Up the Secure Link Wi-Fi Hub (Continued)

Plug the Secure Link Wi-Fi Hub into the 5V 1A USB AC adapter and plug the AC adapter to your wall socket.



USA Outlet Shown

A **GREEN** LED indicator light will flash slowly to indicate that the Wi-Fi Hub is ready to connect.

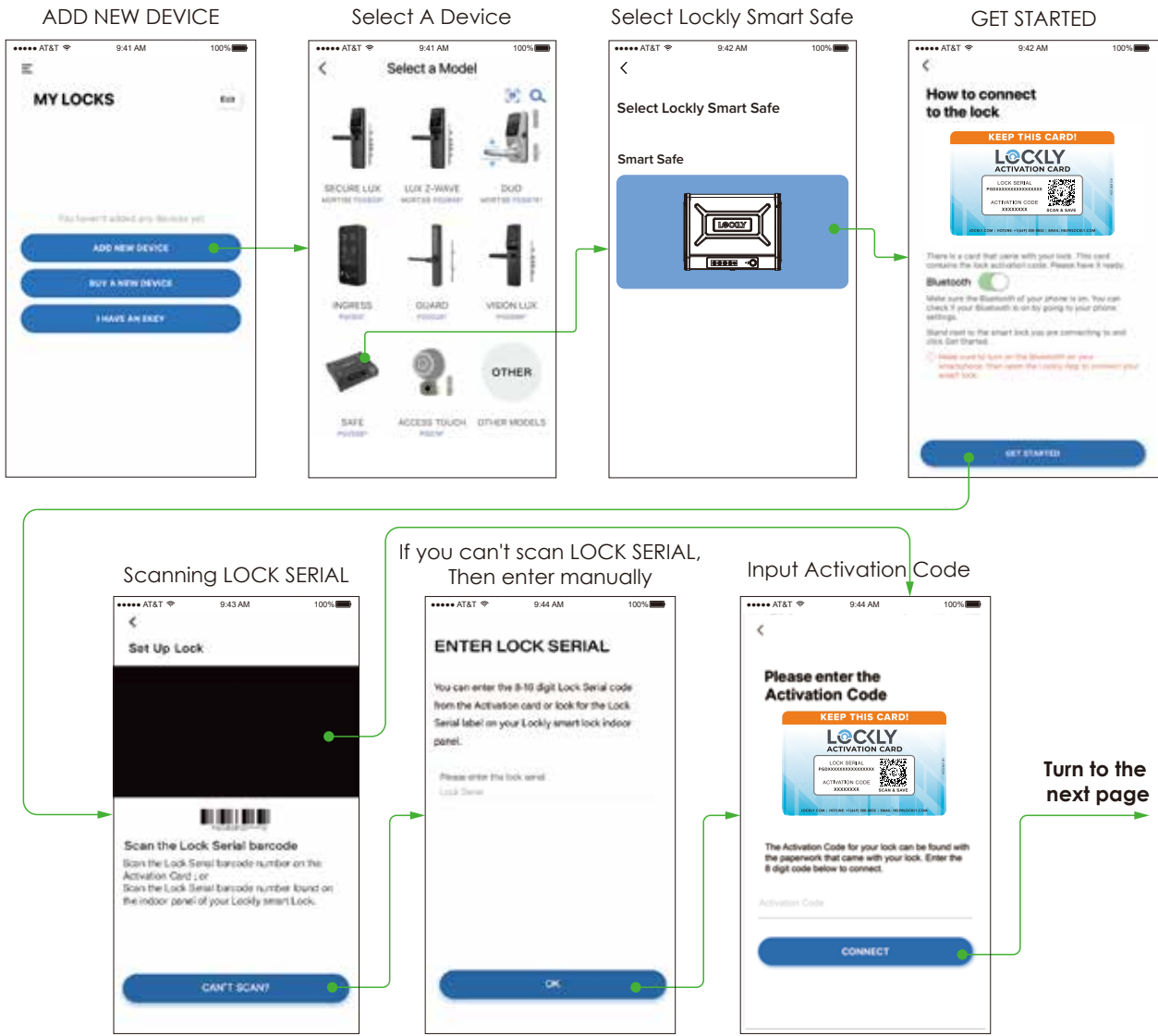


LED Indicator is located next to the Setup Button

Once you have confirmed that your Secure Link Wi-Fi Hub is ready to connect to your Safe, open the Lockly App from your smartphone. **Make sure you are standing between the Wi-Fi hub and Lockly Smart Safe**, then Add New Device and follow the on screen instructions.

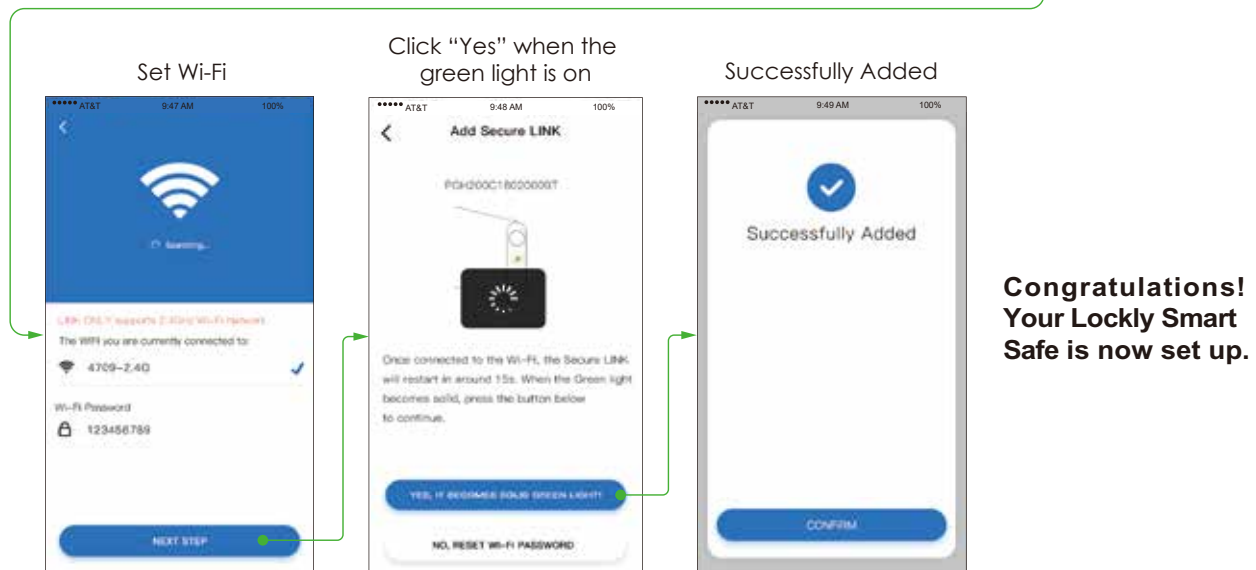
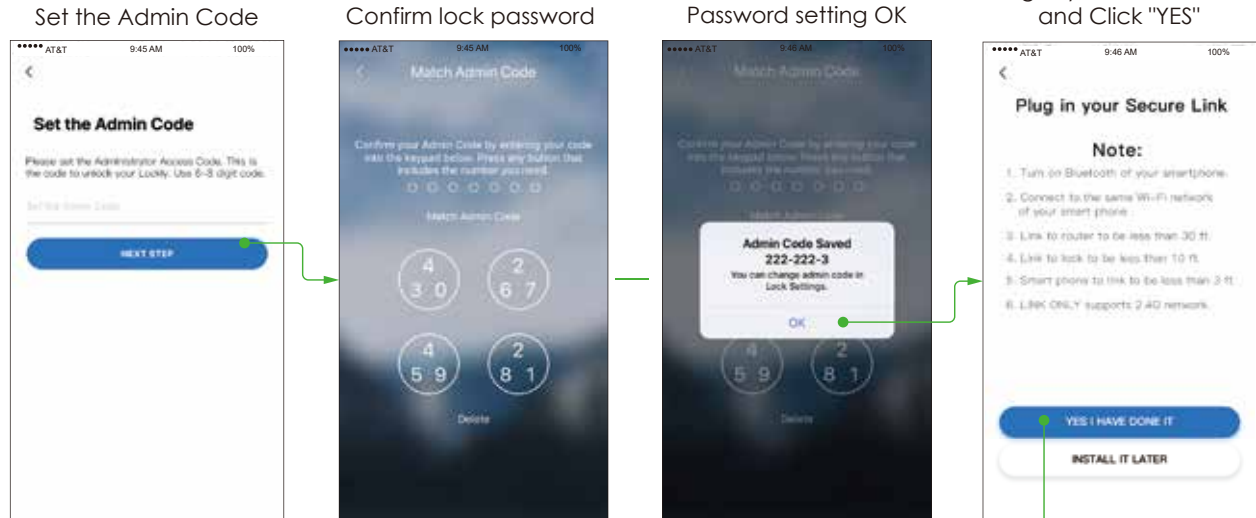
4.5 Connecting Your Lockly Smart Safe

The App will take you through the following steps. You will need your activation card that is included in the box to proceed.



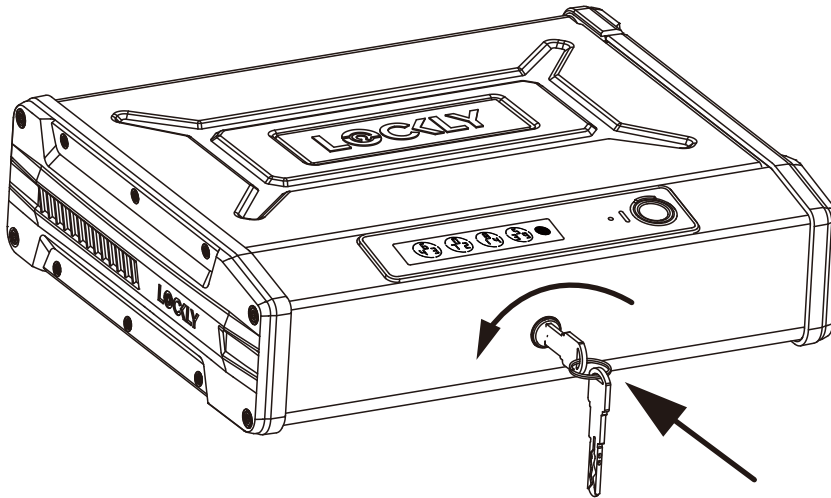
4.5 Connecting Your Lockly Smart Safe (Continued)

Plug in your Secure Link and Click "YES"



4.6 Unlocking with Physical Key

Exterior View




NOTICE Please keep physical key separately and do not put it in this safe.

To **unlock** your Safe using the **physical key (included)**, insert your key and turn counterclockwise to unlock the Safe.

4.7 Safe Mode - Overview

Lockly will enter **Safe Mode** when five (5) consecutive wrong **Access Codes** are entered within 5 minutes. When in **Safe Mode**, the safe status icon  will start to flash.

To disable **Safe Mode**, you must unlock the Safe using the correct fingerprint or enter the correct **Access Code** twice in a row. Activate the keypad by pressing and holding  for 3 seconds.

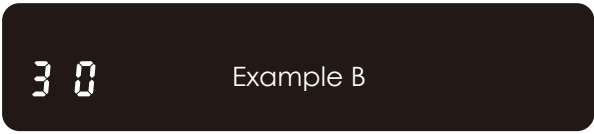
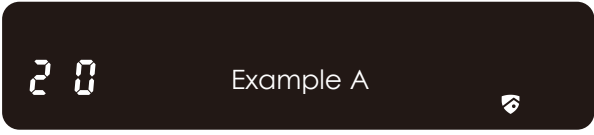
Once the screen is activated, enter the correct **Access Code** carefully twice, pressing  after every time.

If you enter the wrong code, the keypad will then be disabled for **10 minutes**.



Countdown Prompt
(Displayed in Minutes)

Will start with 10 and
countdown until 0.



You will see a “10” on the screen, notifying the number of minutes that the keypad is disabled for. After **10 minutes**, you may attempt to enter the correct **Access Code** to unlock the Safe. After the second incorrect attempt to unlock the Safe with the wrong **Access Code**, Lockly will disable the keypad for **20 minutes**, displaying a “20” on the screen. After the third wrong attempt to unlock the Safe with the correct **Access Code**, the screen will be disabled for **30 minutes**. (Example A and Example B above).



NOTICE

In order to conserve power, the countdown prompt will only be displayed for 3 seconds. You can reactivate the screen by sliding your hand across the screen.

4.7 Disabling Safe Mode

There are four (4) ways to disable **Safe Mode**.

Option 1 - Entering Correct Access Code

Activate the keypad by pressing and holding  for 3 seconds.
Enter the correct **Access Code** twice (2) when the keypad is available, pressing  after every time the **Access Code** is entered.

Option 2 - Lockly App

Use the app that is synced to your Lockly Smart Safe to disable **Safe Mode**. If you have not downloaded the app to use with your Safe, you won't be able to use this option to disable **Safe Mode**.

Option 3 - Physical Key

There is a pair of keys included with your new Safe. You may use the keys to manually unlock the Safe. To learn how to use your physical keys, see **Section 4.6**.

Option 4 - Registered Fingerprint

Use any registered fingerprint to reactivate the keypad. The Safe will unlock and reactivate the keypad once a registered fingerprint is used.



NOTICE

While in **Safe Mode**, the keypad will not lit up when you are using your **Physical Key**.

4.8 Shine Mode

Lockly touchscreen keypad brightness was designed for optimum battery life. However, some users may need to adjust the brightness to their convenience to enter access codes.



Swipe your fingers across the keypad to light up to its normal brightness. To adjust brightness, **long press the first button from the left for 3 seconds.**



NOTICE

The touchscreen keypad will automatically return to normal brightness after the screen dimmed.

5.1 Offline Access Code™ (OAC)


The **Offline Access Code™ (OAC)** is a unique feature of our Smart Safe. It allows you to grant access to guests remotely without guests needing to download the app.

To use the **OAC** feature, make sure you download the Lockly app for iOS or Android™ first, and sync your Smart Safe to your mobile device. OAC can only be issued by the administrative owner of the safe.

From there, you can then issue an **Offline Access Code™** within the app.

Go to “**Access**” and choose “**Add a New User**,” then select **Offline Access Code™ (OAC)**” and follow on screen instructions to generate your **Offline Access Code**.

Understanding Offline Access Code™ (OAC)

OAC are issued to the guest by asking them to enter 4-12 digit number after a double - click on the  . Your Lockly randomly generates the **Offline Access Code™** which can be shared to your guests together with the instructions generated using the Lockly app.

After a double-click on the  , touchscreen will display numbers on **Fixed Digit** mode, then guest can enter the **Offline Access Code**.



5.2 Sub-Admin Access

Sub-Admin Access can be created to grant access for others to be able to control your Safe and grant access to others via Bluetooth when within range of your Lockly smart safe. The sub-admin permission can be setup through the Lockly App then **Add A New User**.

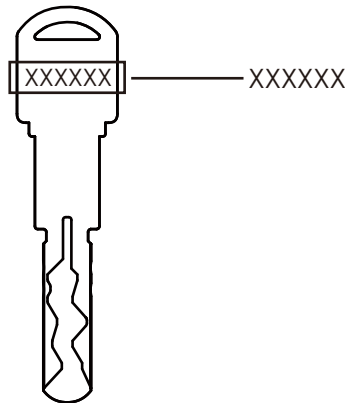
You can select the Validity Period and User Permissions of the sub-admin.

Sub Admins will not be able to access the safe remotely but Sub Admin will be able to grant limited access codes to users when within Bluetooth range. Once Sub Admin control is setup, you as the Admin will no longer be able to issue Offline Access Code™ (OAC)

The Sub-Admin access is ideal for long term property leasing and Airbnb tenants.

6.1 Re-keying

The physical key included in your Safe can only be duplicated through the manufacturer. **It cannot be replaced or duplicated** like regular keys. There is a string of codes on the physical key. Please keep this code properly. If the physical key is lost, please contact Lockly customer service.



7.1 Important Notes

Physical Keys

Even though you have your **fingerprints** registered and **Access Codes** stored, it's always best practice to carry your physical keys with you at all times in case for any reason your Safe falls into **Safe Mode**.

Activation Code

You may find an **Activation Code Card** with an **Activation Code** included in your package. It is very crucial that you do not lose this card. Please store this card safely as you will need the default **Activation Code** on that card to **master reset** your Safe in case, for any reason, you have lost the phone paired to Lockly and also forgot your **Access Code**.

Troubleshooting

Please visit <http://Lockly.com/help> for troubleshooting and the most frequently asked questions and answers.

8.1 Cleaning

Making sure your Lockly is clean is best practice to ensure optimal product use. Follow the DO and DON'Ts below.

DO

- Rinse the touchscreen with warm water prior to cleaning.
- Use the application of soap with a damp, lukewarm cloth.
- Air dry or wipe dry with a soft microfiber cloth to avoid scratches.

DON'T

- Don't use abrasives, high alkaline cleaners, or gasoline to clean your safe.
- Don't apply cleaning detergent directly in sunlight or at high temperatures.
- Don't leave cleaning detergent on the display keypad for long periods of time - wash immediately.
- Don't use scrapers, squeegees, or razors.
- Please make sure that no water flows into the product.

9.1 Safety Precautions

Please read all instructions carefully. Remind all Lockly users of the safety precautions.

Read the following instructions for your own safety

Do not attempt to disassemble the Smart Safe by yourself. It can cause product damage, void warranty, and cause injuries.

Do not use any inappropriate tools that can cause damages or malfunction to your safe.

Always make sure your Safe is securely closed and locked whenever you leave your house to prevent unwanted access of your valuables.

Please keep your Access Codes safe. Check your settings regularly to ensure Access Codes have not been changed without your knowledge.

Always dispose of used batteries according to your local laws. **DO NOT BURN.**



NOTICE

Unauthorized changes and modifications may void your product warranty. If you have questions or any problems while using your Lockly, contact our customer service department at help@Lockly.com or visit <http://Lockly.com/help> for technical assistance.

FCC Warning :

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. It should be installed and operated with minimum distance 20cm between the radiator & your body.

IC WARNING

This device contains licence-exempt transmitter(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

IC Radiation Exposure Statement

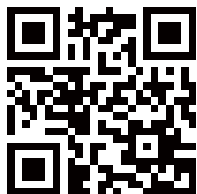
This equipment meets the exemption from the routine evaluation limits in section 2.5 of RSS-102. It should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.

Cet équipement est conforme à l'exemption des limites d'évaluation habituelle de la section 2.5 de la norme RSS-102. Il doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et toute partie de votre corps.



WARNING: This product can expose you to chemicals including Lead, which is known to the State of California to cause cancer. For more information go to www.P65Warnings.ca.gov.

LOCKLY SMART SAFE



We're here to help!
help@Lockly.com
<https://Lockly.com/help>

To ensure you have access to the most updated and newly added features of your Lockly, please visit: **www.Lockly.com/newfeatures**

For digital versions and instructional videos, please visit the following link:

<http://Lockly.com/help>

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USA Patent No. US 9,881,146 B2 | USA Patent No. US 9,853,815 B2 | USA Patent No. US 9,875,350 B2 | USA Patent No. US 9,665,706 B2 | USA Patent No. US 11,010,463 B2 | AUS Patent No. 2013403169 | AUS Patent No. 2014391959 | AUS Patent No. 2016412123 | UK Patent No. EP3059689B1 | UK Patent No. EP3176722B1 | Other Patents Pending

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